



LIHEAP Regional Training Meeting
Sandra Day O'Connor United States Courthouse
401 West Washington Street
Phoenix, AZ 85003

Agenda

Wednesday, May 7 – Morning Session

8:30 am – 9:00 am **Registration**

9:00 am – 9:30 am **Moring Plenary**
Welcome and Introduction from OCS and NEADA.

Speaker: **Lauren Christopher**, Office of Community Services

9:30 am – 10:15 am **Model Plan in OLDC**
OCS will discuss the process and requirements for submitting LIHEAP Detail Model Plan through the On-Line Data Collection system. Online submission of the model plans will be required for all grantees beginning with the FY 2015 annual application.

Speaker: **Yuliya Rzad**, Office of Community Services

Break 10:15 am – 10:30 am

10:30 am – 11:15 am **Roles and Responsibilities of LIHEAP Grantees**
LIHEAP grantees have certain roles that should not be delegated to subgrantees or other agencies. This session will discuss the role of the State or Tribal LIHEAP office, including best monitoring practices and how to ensure consistency among subgrantees.

Speaker: **Lauren Christopher**, Office of Community Services

11:15 am – 12:00 pm **American Community Survey Tabulation**
OCS will present the new custom tabulation of LIHEAP income-eligible households for states and tribes based on the American Community Survey.

Speaker: **Yuliya Rzad**, Office of Community Services

Lunch Break 12:00 pm – 1:30 pm



LIHEAP Regional Training Meeting
Sandra Day O'Connor United States Courthouse
401 West Washington Street
Phoenix, AZ 85003

Wednesday, May 7 – Afternoon Session

1:30 pm – 2:15 pm

Life-threatening Crises

The LIHEAP statute requires grantees to make a distinction between crises and life-threatening crises, responding to them in 48 hours and 18 hours, respectively.

Speaker: **Mike Winton**, Office of Community Services

2:15 pm – 3:00 pm

Cooling Programs

LIHEAP funds can be set aside for cooling as well as heating. Hear from colleagues some of the different ways to run a cooling program.

Moderator: **Margarita Valladares**, Office of Community Services

Speakers: **Willie Whitehead**, Alabama Dept. of Economic and Community Affairs
 Kathleen DiBernardo-Cruz, Arizona Dept. of Aging and Adult Services

Break 3:00 pm – 3:15pm

3:15 pm – 4:00 pm

Changes to Social Security Administration Services Provided at Local Offices

The Social Security Administration is discontinuing the provision of print outs of benefit letters and evidence of social security numbers at its local offices. Discuss intake strategies for dealing with these changes and learn about online resources to help clients obtain the information they need quickly.

Moderator: **Mike Winton**, Office of Community Services

Speakers: **Kari Sanderfer**, Social Security Administration

4:00 pm – 5:00 pm

Open Q&A

OCS staff will host an open forum for grantees to get clarification on federal LIHEAP policies, best practices and any other program-related questions.



LIHEAP Regional Training Meeting
Sandra Day O'Connor United States Courthouse
401 West Washington Street
Phoenix, AZ 85003

Thursday, May 8 – State and Tribe Breakouts

State Track Room		Tribal Track Room
8:30 am – 9:15 am	<p>Overview of Performance Measures APPRISE will provide an overview of the current proposed performance measures and data elements required for reporting.</p> <p>Speaker: Melissa Torgerson, APPRISE</p>	<p>LIHEAP 101 The National Center for Appropriate Technology (NCAT) will provide newer Tribal LIHEAP directors, staff and administrators with an overview of LIHEAP regulations and requirements. This session will also serve as a great refresher for experienced program personnel.</p> <p>Moderator: Mike Winton, OCS Speaker: Kay Joslin, NCAT</p>
9:15 am – 10:00 am	<p>How to Interpret Performance Measures APPRISE will discuss how to interpret the data each grantee will generate in reporting performance measures and how to use that data to affect state LIHEAP policies.</p> <p>Speaker: Melissa Torgerson, APPRISE</p>	<p>Obligation of Funds and Carryover OCS staff will present a review of LIHEAP funds obligation rules and how they impact the Carryover and Reallotment Report</p> <p>Speaker: Margarita Valladares, OCS</p>
Break 10:00 am – 10:15 am		
10:15 am – 12:30 pm	<p>Performance Measures Timeline This session will present an overview of concrete next steps that grantees will need to take in order to prepare for performance measures data collection and reporting.</p> <p>Speaker: Melissa Torgerson, APPRISE</p>	<p>Roundtable Conversations Tribal grantees will be broken up into groups, to share experiences running LIHEAP and learn from fellow administrators.</p> <p>Moderators: Christine Celentano Jo-Ann Choate Cassandra Lovejoy Mike Winton Margarita Valladares</p>
Lunch 12:30 pm – 2:00 pm		



LIHEAP Regional Training Meeting
Sandra Day O'Connor United States Courthouse
401 West Washington Street
Phoenix, AZ 85003

Thursday, May 8 – Afternoon Sessions

2:00 pm – 2:45 pm

Elements of a State-Tribe Agreement

Both states and tribes can benefit from formal negotiated agreements that govern allocation of funds and lay out programmatic coordination. OCS will provide an overview of the recommended elements that should be in every state-tribe agreement.

Speaker: Yuliya Rzad, Office of Community Services

2:45 pm – 3:45 pm

LIHEAP Innovations

Kathy Andry will describe California's efforts to incorporate solar technology into the LIHEAP-funded weatherization program. Kathy will be followed by John Cribbs, who will describe innovative new technologies that can be adapted for low-income weatherization in warm climates.

Moderator: Mike Winton, Office of Community Services

Speaker: Kathy Andry, California Dept. of Community Services and Development
John Cribbs, University of Arizona

Break 3:45 pm –4:00 pm

4:00 pm – 4:45 pm

Coordination of Resources

Many LIHEAP grantees supplement LIHEAP dollars with other federal, state, and local resources. Learn how your colleagues are coordinating multiple sources of funding to provide a full spectrum of energy assistance to low-income families.

Moderator: Margarita Valladares, Office of Community Services

Speaker: Janet Ward, Cherokee Nation of Oklahoma
